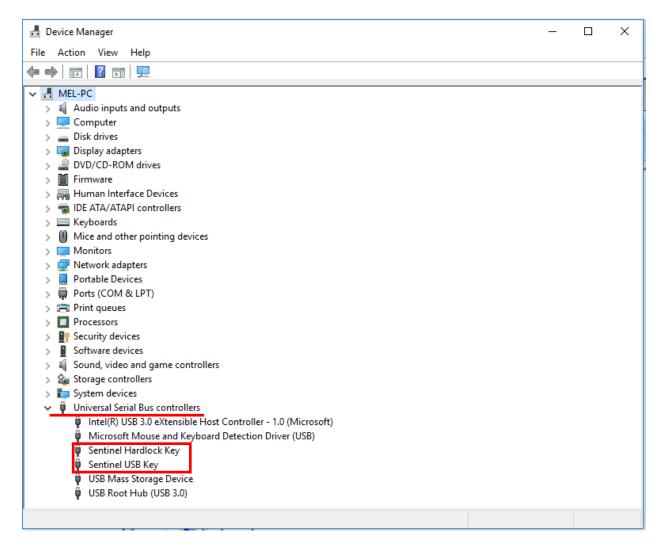
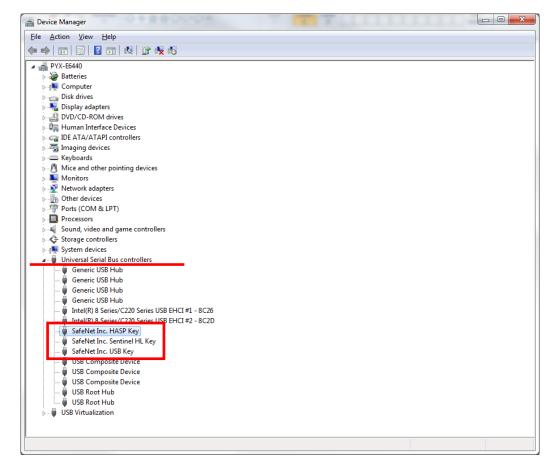
Running in "Demo Version" – Dongle recognition.

If the dongle/hardware key illuminates but you see "Demo Version" when you run PC-Crash, your computer may not be recognizing the dongle.

You will need Disk 1 from your PC-Crash software package in order to complete all the following steps

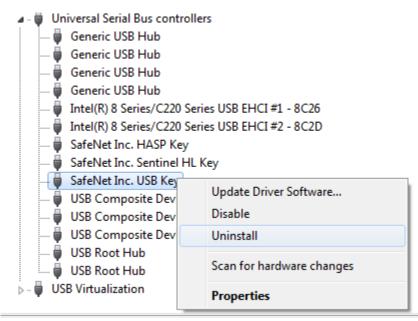
- 1) First check whether dongle drivers have been installed correctly. Please insert your dongle.
 - a) Please navigate to "Device Manager" you can search "Device Manager" in the Windows search bar. Select Device Manager and a new window will open (see below).
- 2) Under the section "Universal Serial Bus Controllers" check to make sure the PC-Crash dongle drivers are installed correctly. Depending on the PC-Crash version installed, these drivers may be called "Safenet Key" or "Hardlock Key" or "Aladdin Key" or similar names.





Sometimes these drivers bug out, so we need to uninstall them first then reinstall them again.

3) To uninstall, right click on the driver and click uninstall.



Follow the on-screen instructions and repeat until all dongle drivers are uninstalled. Depending on your PC-Crash version, this may be 2 or 3 drivers. When prompted, make sure "Delete the driver software for this device" box is checked.

Confirm Device Uninstall
SafeNet Inc. USB Key
Warning: You are about to uninstall this device from your system.
Delete the driver software for this device.
OK Cancel

*Please remove your dongle once the drivers are uninstalled. Restarting your computer may be required at this point.

4) To reinstall the drivers, go to Disk 1/PC-Crash installation disk. Depending on what PC-Crash version you are running, you may find a folder named "Hardlock" or "HaspHL" or both.

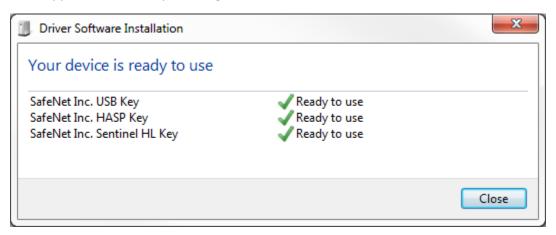
Acrobat9				
AviSynth	Drive (D:) Jan 13 2015 Disk1			
DirectX				
Hardlock				
HaspHL	Name	Date modified	Туре	Size
License Files	· Files Conservations the Dire (22)			
OpenNI	 Files Currently on the Disc (22) 			
VCRedist	Acrobat9	01/13/2015 8:03 AM	File folder	
VCRedist2012	Ju AviSynth	01/13/2015 8:03 AM	File folder	
2DDxf	DirectX	01/13/2015 8:03 AM	File folder	
DBPreview	Hardlock	01/13/2015 8:03 AM	File folder	
EESCat	Licence Files	01/13/2015 8:03 AM	File folder	
FCE	SPECS	01/13/2015 8:03 AM	File folder	
	VCRedist	01/13/2015 8:03 AM 01/13/2015 8:03 AM	File folder File folder	
OpenNIGrabber2	VCRedist2012	01/13/2015 8:03 AM	cab Archive	CO2 240 K
OpenNIGrabber21	PCCra1.cab	06/27/2014 12:41	cab Archive	693,248 KE 190.274 KE
PCCra1	le PCCra2.cab	05/05/2014 12:41 05/05/2014 9:45 AM	Cab Archive Windows Installer	190,274 KE 79,662 KE
PCCra2	BP 200xt.msi	05/05/2014 9:43 AM	Windows Installer	261.546 KE
PCCra3	局 EESCat.msi	05/05/2014 9:48 AM	Windows Installer	201,540 KE 520,541 KE
PCCrash	Recemsi	05/05/2014 9:49 AM	Windows Installer	30.038 KE
Setup	PCCrash.msi	06/27/2014 12:41	Windows Installer	1.222 KE
SetupOpenNIGrabber2	Setup.exe	06/27/2014 12:41	Application	449 KE
Sidebmp	Sidebmp.msi	05/05/2014 9:50 AM	Windows Installer	34.573 KE
Topbmp	Topbmp.msi	05/05/2014 9:50 AM	Windows Installer	10.461 KE
Windows6.0-KB942288-v2-x64	Windows6.0-KB942288-v2-x64.msu	05/05/2014 9:50 AM	Microsoft Update	3,015 KE
Windows6.0-KB942288-v2-x86	Windows6.0-KB942288-v2-x86.msu	05/05/2014 9:50 AM	Microsoft Update	1,727 KE
Windowslote RB542200 V2 x00 Windowslote RB542200 V2 x00	WindowsXP-KB942288-v3-x86.exe	05/05/2014 9:51 AM	Application	3,250 KE
WindowsXP-KB942288-v3-x86	得 X61.msi	05/05/2014 9:51 AM	Windows Installer	75,376 KE
X61				

Open the folder(s) and run the program inside:

)rganize 🔻 🛛 Burn to disc					
🔆 Favorites	-	Name	Date modified	Туре	Size
🧮 Desktop		 Files Currently on the Disc (1) 			
🐌 _Files		🐺 hldrv32.exe	05/05/2014 9:54 AM	Application	5,000 KB
Downloads		<u> </u>			
Recent Places					
le SkyDrive					
📃 Desktop					
🥽 Libraries	=				
Documents					
No. 1					

Follow the on-screen prompts.

5) When the drivers are successfully installed, insert the dongle/hardware key into your computer. The computer should now recognize the dongle and a message "Your device is ready to use" should appear. Check that your dongle is illuminated.



*Note: Depending on the PC-Crash version you are running, it may not say "Safenet", it could be "Aladdin" or "Hardlock" or "Sentinel".

6) Run PC-Crash. If PC-Crash is still running in "Demo Version" please contact PC-Crash support (support@pc-crash.com).